

## Digital to Digital Conversion Services from KODAK Service & Support

- Update outdated media to new, flexible formats
- Merge disparate systems into one efficient system
- Increase productivity with faster, easier, data access
- Save time and money



# INCOMPATIBLE DATA? OUTDATED MEDIA AND SYSTEMS? DISCOVER EXCEPTIONAL SOLUTIONS

As digital storage technologies, hardware, software and formats evolve, it's easy to have your data get left behind. You may have information in antiquated, even unreadable formats. Perhaps you need to standardize on one software solution. Or you may be confronted with varied media and systems and the need to get all data into a single efficient format. Whatever your digital to digital conversion challenge, get the help you need with state-of-the-art services from KODAK Service & Support.

# DIGITAL TO DIGITAL CONVERSION SERVICES TACKLE MULTIPLE MEDIA AND DATA CHALLENGES

Many companies have committed irreplaceable records to various optical media and storage devices. Today, some formats on legacy media can no longer be read and accessed. There's simply no hardware or software to read the disc, or software that understands the system format.

Or consider a merger of two banks with disparate document management systems and media formats. How do they standardize and agree on one solution, and then convert everything to a single system that's contemporary and productive?

When it comes to tackling just about any digital to digital media, format or data scenario, Kodak's Digital to Digital Conversion Services can handle the challenge, combining varied formats, databases, images and compression algorithms into one, smoothly operating, new system.

#### Kodak's Conversion Expertise Delivers Peace Of Mind

Making the transition between dissimilar software application data formats, or updating obsolete or archaic media to current technology, can be stressful. Through exacting attention to detail and rigorous best practices, KODAK Service & Support strives to delight customers and lessen your anxiety.

Your equipment and media are safeguarded in a fireproof vault at Kodak's Conversion Center. It's a secure environment, and all conversions are accompanied by a complete audit trail. A bar code tracking system logs all media in and out. Extensive quality-control measures are strictly adhered to before, during and after conversion. Kodak has made – and continues to make – significant investments in tools, software, equipment and training to help ensure ultimate results, and that a wide range of media and formats can be converted. Experts from Kodak can even come to your site for conversions when conditions demand it. Kodak's Conversion Center experts work closely with you to complete every project in a timely manner.

We're here for you.

Kodak Service & Support



### Digital to Digital Conversion Services from KODAK Service & Support

## WHATEVER YOU HAVE OR NEED, WE'LL MAKE IT WORK

Kodak's Conversion Center can work with almost every data and media type available – CD and DVD formats to tape and more. In terms of data, Kodak literally supports over 150 types from A to Z.

Here's a partial list of supported media and data for digital conversions:

#### **Supported Media Types**

- CD Media CD-R, CD-RW
- DVD Media DVD-R/DVD+R, DVD-RW/+RW
- Optical Drives KODAK, HEWLETT PACKARD, HITACHI, LMSI, MAXOPTIX, PANASONIC, PIONEER, PINNACLE, PLASMON, SONY
- 5 1/4" Optical Worm (1.4 GB, 2.6 GB, 4.6 GB, 5.2 GB, 9.1 GB);
   Rewritable (1.5 GB, 2.6 GB, 5.2 GB, 9.1 GB)
- 12" (5.6 GB, 12 GB, 30 GB) PLASMON/LMS
- 12" (1 GB, 7 GB) Hitachi; 12" (10.2 GB) ATG
- 14" (6.8 GB, 10.2 GB, 14.8 GB, 25 GB) KODAK
- Misc. Media Zip, Jazz, BERNOULLI, SYQUEST
- Tape Media 9 track reel, 3480, 3490, 3490e, SD3, 9840, 9940, 8 mm/AIT, 4 mm/DAT/DDS, QIC, TRAVAN, DLT III/IV (20/40, 35/70, 40/80 GB), LTO, Super DLT
- Tape Formats ARCSERVE NT/NOVELL, HP/COLORADO, IBM Tapes, MSDOS/Win 95/Win NT/Win 2000, NOVASTOR, OUTRIGHT, QT, VERITAS NETBACKUP, BACKUP EXEC, UNIX (TAR & CPIO) and many others ...

#### **Supported Data Types**

- Document Imaging
- COLD (Computer Output to Laser Disc) or RDM (Report Distribution Management)
- Check Imaging
- Databases
- Image Formats
- Host Systems

Please contact us for a detailed list by manufacturer.

# We're here for you.

## **Kodak** Service & Support

#### **DISCOVER THE DIGITAL DIFFERENCE TODAY**

Do any of these situations sound like something you're experiencing?

- Changing equipment vendors for archival applications or storage
- In need of a specialized software application to be written to complete or perform a data or media conversion
- Merging or consolidating operations utilizing different equipment, software or backup devices
- Acquiring data from outside sources on incompatible media or in diverse formats
- Using outdated storage equipment and would like to upgrade to newer technology
- Burdened with antiquated, underdeveloped, or less desirable applications
- · Encountering incompatible applications

If you want to change the content or format of your data, or need to securely transfer data from one type of media to another type or density, Digital to Digital Conversion Services from KODAK Service & Support are the answer. Receive a solution that's carefully tailored to your needs and goals, and offers safety and security.

Discover the digital-to-digital advantages of time and dollar savings, greater productivity, easier and more flexible data access, and another layer of security. Let us show you how you can dramatically increase your document imaging efficiency.

Call us toll-free for more information or a price quote: 1-800-944-6171, ext. 97.

www.kodak.com/go/conversion

#### **About KODAK Service & Support**

KODAK Service & Support offers service on more than 100 manufacturers' equipment and has earned a reputation as the benchmark for service excellence on a global level. With over 4,000 employees dedicated to keeping equipment and businesses running at peak performance, you can count on us to provide peace of mind and satisfaction – thanks to a combination of people, processes and technologies that consistently delivers exceptional, proven results.